Americas, LLC: Surest Plan

Coverage for: Individual and Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit Join.Surest.com, Surest mobile app, Benefits.Surest.com website or call Surest Member Services at 1-866-683-6440. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://healthcare.gov/sbc-glossary/">https://healthcare.gov/sbc-glossary/</a> or call 1-866-683-6440 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall <u>deductible</u> ?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing and before you meet your deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://healthcare.gov/coverage/preventive-care-benefits/">https://healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	For network providers: \$6,000 individual / \$12,000 family For out-of-network providers: \$12,000 individual / \$24,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services.  If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a network provider?	Yes. See <u>Join.Surest.com</u> or call 1-866-683-6440 for a list of <u>network providers</u> .	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist?</u>	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common	Services You May Need	What You	Will Pay		
Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$40 - \$140 <u>copayment</u> /visit	\$420 <u>copayment</u> /visit	Certain procedures performed in the office may have a higher office visit <u>copayment</u> .  Copayments are listed as a range. <u>Providers</u> are assigned <u>copayments</u> within the range based on treatment outcomes and cost information that identifies <u>network providers</u> that	
	<u>Specialist</u> visit	\$40 - \$140 <u>copayment</u> /visit	\$420 <u>copayment</u> /visit	provide cost-efficient care.  Virtual visits (Primary and Urgent) - No charge per visit by a Designated Virtual Network Providers.  Virtual visits (Specialty) - \$30 - \$90 copayment per visit by a Designated Virtual Network Providers.  *Cost share applies to any other Telehealth service based on provider type. If you receive services in addition to office visit, additional copayments may apply.	
	Preventive care/screening/immunization	No charge	\$210 copayment/visit	You may have to pay for services that are not preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	Routine diagnostic test (e.g., x-ray, blood work) Non-routine diagnostic test (e.g., sleep study,	Routine diagnostic test: No charge  Non-routine diagnostic test: \$40 - \$1,650 copayment/visit	Routine diagnostic test: No charge  Non-routine diagnostic test: Up to \$4,950 copayment/visit	Copayments are listed as a range. Providers are assigned copayments within the range based on treatment outcomes and cost information that identifies network providers that provide cost-efficient care.  Prior authorization is required for certain Non-routine diagnostic test or there may be no coverage.	
	genetic testing)  Imaging (CT/PET scans, MRIs)	\$250 - \$1,100 <u>copayment</u> /visit	Up to \$3,300 <a href="mailto:copayment">copayment</a> /visit	Copayments are listed as a range. Providers are assigned copayments within the range based on treatment outcomes and cost information that identifies network providers that provide cost-efficient care.  Prior authorization is required for certain imaging tests or there may be no coverage.	

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>Join.Surest.com</u>. After you enroll visit the Surest mobile app or <u>Benefits.Surest.com</u> website.

	Services You May Need	What You	Will Pay		
Common Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at www.optumrx.com.	Tier 1 drugs	30-Day Supply \$10 copayment 90-Day Supply \$20 copayment	30-Day Supply \$10 copayment 90-Day Supply Not Covered		
	Tier 2 drugs	30-Day Supply \$50 copayment 90-Day Supply \$100 copayment	30-Day Supply \$50 copayment 90-Day Supply Not Covered	Certain Tier 1 drugs are available with no charge, including prescribed generic contraceptives and tobacco cessation medications.  To learn more about drug tiers and about copayments for specific drugs, visit www.optumrx.com website.	
	Tier 3 drugs	30-Day Supply \$75 copayment 90-Day Supply \$150 copayment	30-Day Supply \$75 copayment 90-Day Supply Not Covered	Prior authorization is required for certain drugs or there may be no coverage.	
	Specialty drugs	30-Day Supply Tier 1: \$75 copayment Tier 2: \$75 copayment Tier 3: \$75 copayment	30-Day Supply Tier 1: \$75 copayment Tier 2: \$75 copayment Tier 3: \$75 copayment	Specialty drugs are not covered at a 90-day supply.  Prior authorization is required for certain specialty drugs or there may be no coverage.	

Common		Wha	t You Will Pay	Limitations, Exceptions, & Other Important Information*	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you have	Facility fee (e.g., ambulatory surgery center)	\$60 - \$4,500 <u>copayment</u> /visit	Up to \$11,000 <u>copayment</u> /visit	Copayments are listed as a range. Providers are assigned copayments within the range based on treatment outcomes and cost information that identifies network	
outpatient surgery	Physician/surgeon fees	No charge	No charge	<ul> <li><u>providers</u> that provide cost-efficient care.</li> <li><u>Prior authorization</u> is required for certain outpatient surgery or there may be no coverage.</li> </ul>	
If you need immediate medical attention	Emergency room care	\$850 <u>copayment</u> /visit	\$850 <u>copayment</u> /visit	<u>Copayment</u> is waived if admitted within 24 hours. Out- of-network <u>emergency room care</u> visit <u>copayment</u> applies to the in-network <u>out-of-pocket limit</u> .	
	Emergency medical transportation	\$400 <u>copayment</u> /transport	\$400 <u>copayment</u> /transport	Prior authorization is required for non-emergency medical transportation or there may be no coverage.  Out-of-network emergency medical transportation copayment applies to the in-network out-of-pocket limit.	
	Urgent care	\$80 <u>copayment</u> /visit	\$240 copayment/visit	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$600 - \$4,500 <u>copayment</u> /stay	Up to \$11,000 <u>copayment</u> /stay	Copayments are listed as a range. Providers are assigned copayments within the range based on treatment outcomes and cost information that identifies network providers that provide cost-efficient care.	
	Physician/surgeon fees	No charge	No charge	Prior authorization is required for non-emergency facility admissions and inpatient surgery or there may be no coverage.	

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>Join.Surest.com</u>. After you enroll visit the Surest mobile app or <u>Benefits.Surest.com</u> website.

		What You	Will Pay	Limitations, Exceptions, & Other Important Information	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Home/Office: \$40 copayment/visit Outpatient Facility: \$180 copayment/visit	Home/Office: \$210 copayment/visit Outpatient Facility: \$540 copayment/visit	Certain procedures/services in the outpatient setting may have a lower copayment.  Prior authorization is required for certain outpatient services or there may be no coverage.	
	Inpatient services	\$3,500 <u>copayment</u> /stay	\$10,500 <u>copayment</u> /stay	Certain procedures/services in the inpatient setting may have a lower copayment.  Prior authorization is required for certain inpatient services or there may be no coverage.	
If you are pregnant	Office visits	No charge	\$210 copayment/visit	Cost sharing does not apply to preventive services with network providers.  Depending on the type of service, a copayment may apply.	
	Childbirth/delivery professional services	No charge	No charge	One <u>copayment</u> for all covered services related to childbirth/delivery, including the newborn, unless discharged after mother.	
	Childbirth/delivery facility services	\$1,850 - \$3,150 <u>copayment</u> /stay	\$9,450 <u>copayment</u> /stay	Copayments are listed as a range. Providers are assigned copayments within the range based on treatment outcomes and cost information that identifies network providers that provide cost-efficient care.  Prior authorization is required for inpatient stays beyond 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery or there may be no coverage.	

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*	
If you need help recovering or have other special health needs	Home health care	\$80 <a href="mailto:copayment/visit">copayment/visit</a>	\$240 <u>copayment</u> /visit	120 visit limit - combination of <u>network providers</u> and <u>out-of-network providers</u> per person per <u>plan</u> year. <u>Prior authorization</u> is required for certain <u>home health care</u> services or there may be no coverage.	
	Rehabilitation services	\$30 - \$140 copayment/visit	Up to \$420 copayment/visit	No visit limit for occupational therapy, physical therapy, speech therapy.  Copayments are listed as a range. Providers are assigned	
	Habilitation services	\$30 - \$140 copayment/visit	Up to \$420 <u>copayment</u> /visit	copayments within the range based on treatment outcomes and cost information that identifies network providers that provide costefficient care.	
	Skilled nursing care	\$2,750 <a href="mailto:copayment">copayment</a> /stay	\$8,250 copayment/stay	180 day limit per person per <u>plan</u> year. <u>Prior authorization</u> is required or there may be no coverage.	
	Durable medical equipment	\$0 - \$1,000 <u>copayment</u> / equipment based on <u>DME</u> tier	Up to \$2,000  copayment / equipment based on  DME tier	For <u>durable medical equipment</u> ( <u>DME</u> ) tiers and limitations, visit <u>Join.Surest.com</u> , the Surest mobile app or <u>Benefits.Surest.com</u> website. <u>Prior authorization</u> is required for certain <u>DME</u> or there may be no coverage.	
	Hospice services	Home: \$80 copayment/visit Inpatient: \$3,500 copayment/stay	Home: \$240 copayment/visit Inpatient: \$10,500 copayment/stay	None	
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	None	
	Children's glasses	Not covered	Not covered	None	
	Children's dental check-up	Not covered	Not covered	None  Lois Suggest agest After your annull visit the Suggest mobile and an	

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#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)

- Long term care
- Non-emergency care when traveling outside the U.S.
- Private duty nursing

- Routine eye care (Adult)
  - Weight loss programs

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture (60 visit limit per person per <u>plan</u> year)
- Bariatric surgery

- Chiropractic care (60 visit limit per person per <u>plan</u> year)
- Hearing aids (limitations apply)

- Infertility treatment (limitations apply)
- Routine foot care (for certain conditions)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Department of Labor's Employee Benefit Security Administration at 1-866-444-EBSA (3272) or <a href="dol.gov/ebsa/healthreform">dol.gov/ebsa/healthreform</a>. You may also contact Surest Member Services at 1-866-683-6440. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="Health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="Health Labor-318-2596">Health Labor-318-2596</a>.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Surest Member Services at 1-866-683-6440, or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>dol.gov/ebsa/healthreform</u>.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>. **Language Access Services:** 

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-683-6440.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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### About these Coverage Examples:



Limits or exclusions

The total Peg would pay is

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-nat and a hospital delivery)	al care	Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)		
■ The <u>plan's</u> overall <u>deductible</u>	\$0	■ The <u>plan's</u> overall <u>deductible</u>	e <u>plan's</u> overall <u>deductible</u> \$0		\$0	
■ Specialist copayment	\$0	■ Specialist copayment		■ Specialist copayment	\$80	
■ Hospital (facility) copayment	\$3,150	■ Hospital (facility) copayment		■ Hospital (facility) copayment	\$850	
■ Other <u>copayments</u>	\$400	■ Other <u>copayments</u>	\$1,600	■ Other <u>copayments</u>	\$600	
This EXAMPLE event includes sen	rvices like:	This EXAMPLE event includes ser	vices like:	This EXAMPLE event includes ser	This EXAMPLE event includes services like:	
Specialist office visits (prenatal care) Childbirth/Delivery Professional Serv Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood Specialist visit (anesthesia)		Primary care physician office visits (disease education)  Diagnostic tests (blood work)  Prescription drugs  Durable medical equipment (glucose)	. G	Emergency room care (including medic Diagnostic tests (x-ray) Durable medical equipment (crutches Rehabilitation services (physical therap	r)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800	
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:		
Cost sharing		Cost sharing		Cost sharing		
<u>Deductibles</u>	\$0	<u>Deductibles</u>	\$0	<u>Deductibles</u>	\$0	
Copayments	\$3,550	Copayments	\$1,680	Copayments	\$1,530	
Coinsurance	\$0	Coinsurance	\$0	Coinsurance	\$0	
What isn't covered		What isn't covered		What isn't covered		

The <u>plan</u> would be responsible for the other costs of these **EXAMPLE** covered services.

Limits or exclusions

The total Joe would pay is

\$20

\$3,570

**\$0** 

\$1,530

Limits or exclusions

The total Mia would pay is

**\$0** 

\$1,680